



**ROBERT BENTLEY**  
Governor

## **State of Alabama Department of Human Resources**

S. Gordon Persons Building  
50 Ripley Street  
P.O. Box 304000  
Montgomery, Alabama 36130  
334.242.1310  
[www.dhr.alabama.gov](http://www.dhr.alabama.gov)



**NANCY T. BUCKNER**  
Commissioner

### **ANNOUNCEMENT**

**THE STATE OF ALABAMA DEPARTMENT OF HUMAN RESOURCES (DHR) WILL RELEASE A REQUEST FOR PROPOSALS (RFP) FOR ELECTRONIC BENEFITS TRANSFER (EBT) AND ELECTRONIC FUNDS TRANSFER (EFT) SERVICES ON THURSDAY, MARCH 05, 2015.**

The ALABAMA DEPARTMENT OF HUMAN RESOURCES, (hereinafter referred to as “the Department”) seeks a single prime Contractor to continue to provide *Electronic Benefits and Funds Transfer (EBT/EFT) Services*. The Contractor’s EBT/EFT system(s) must also have the capability to support the addition of other departments, agencies, divisions, and/or programs during the life of the contract as the Department and/or State deems necessary. A more complete description of the services sought for this project is provided in Section 5: *Technical Proposal*. Proposals submitted in response to this solicitation must comply with the instructions and procedures contained herein.

To access the RFP by the close of business on *Thursday, March 05, 2015*, log onto the Department’s website at [www.dhr.alabama.gov](http://www.dhr.alabama.gov). Click on the *Electronic Benefits and Funds Transfer Services* RFP link under ANNOUNCEMENTS, which will take you directly to the RFP or click on Requests for Proposals under QUICK LINKS, then click on the *Electronic Benefits and Funds Transfer Services* RFP link.

The contract term is for a period of five (5) years beginning with a two year contract. Renewals of the contract, with the Department having the sole option to renew, may be made under the same terms and conditions for one additional period of two (2) years followed by one (1) year or any interval that is advantageous to the Department, not to exceed five (5) years.

If you are unable to access the RFP after its release using the above-mentioned web address, immediately notify Starr Stewart ([starr.stewart@dhr.alabama.gov](mailto:starr.stewart@dhr.alabama.gov)) via email.